



# SMART GURU

G R O E I J E K E N N I S

## TERMS AND CONDITIONS

### Terms and Conditions for Tuition Prepayment and Class Cancellation

**These Terms and Conditions ("Agreement") govern the prepayment of tuition and cancellation policy for Smartguru ("Institution"). By enrolling in our classes, you agree to comply with the following terms:**

#### 1. Prepayment for Tuition

**1.1. Payment Schedule:** Tuition fees must be prepaid on the first day of every month for every month enrollment in our program, meaning that on 1st of October the tuition fee for the month October has been paid.

**1.2. Late Payments:** Failure to make payment by the due date will result in a late fee as determined by the Institution. Continued late payments may result in suspension or termination of your enrollment.

**1.3. Tuition Rates:** The tuition rates are subject to change, and any changes will be communicated to students in advance. You are responsible for paying the current tuition rate at the time of payment.



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### 2. Class Cancellation Policy

**2.1. Cancellation Notice:** If you need to cancel a class, you must notify the Institution **at least two (2) days** before the scheduled class date. Cancellation notices must be sent in writing via whatsapp.

**2.2. Catch-Up Classes:** If you cancel a class within the required notice period, you may request a catch-up class, subject to availability and at the discretion of the Institution. Catch-up classes must be scheduled within a reasonable timeframe, as determined by the Institution. It will most commonly take place on Sunday. If Sunday is not possible, we will discuss with you about the possibilities

**2.3. No-Show or Late Cancellation:** If you fail to cancel a class at least two (2) days before the scheduled date or do not attend a class without prior notice, you will not be eligible for a refund or catch-up class. The tuition for the missed class will not be reimbursed.

### 3. Miscellaneous

**3.1. Enrollment Agreement:** These terms and conditions are part of the overall enrollment agreement between you and the Institution. By enrolling in our classes and making tuition payments, you acknowledge that you have read, understood, and agreed to these terms.



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**3.2. Policy Changes:** The Institution reserves the right to amend or modify these terms and conditions at its discretion. Any changes will be communicated to students in advance, and the updated terms will apply to future enrollments and payments.

**3.3. Contact Information:** It is your responsibility to ensure that your contact information, including email address and phone number, is accurate and up-to-date in the Institution's records.

**3.4. Governing Law:** This Agreement shall be governed by and construed in accordance with the laws of The Netherlands, without regard to its conflict of laws principles.

By enrolling in our classes and making tuition payments, you agree to abide by these terms and conditions. If you have any questions or concerns, please contact the Institution's administration for clarification before enrolling in our program.